

# **POLICIES & INFORMATION**

## **AVAILABILITY & ACCESS**

- Simulators are available for members and accompanied guests.
- Each member may reserve simulator time up to two hours per day.
- Additional time may be booked through the golf shop at the time of play (Walk-On Times), with the discretion of the golf staff and subject to availability.
- Initial operating hours are:
  - o Monday & Tuesday: 9:00am 4pm
  - Wednesday Saturday: 9:00am 8:00pm
  - **Sunday**: 9:00am 7:00pm
- Simulators are closed on Mondays unless otherwise scheduled by the Golf Staff.
- Host a Simulator Party (Member Sponsored) Book a party for just \$160 for up to 2 hours (great for birthdays, team events, or just a fun night out). Contact Joey for information.

## **RESERVATIONS**

- Reservations can be made by the scheduling link below, or through the link provided on Clubhouse Online.
- Members may book up to 1-week in advance.

## **CHECK-IN**

- Members must check-in no sooner than 10 minutes prior to the scheduled time in the golf shop. Additionally, members must register their players on the sign-in sheet in the simulator room.
- Simulator sessions will begin and end promptly at the reserved time.

## **FEES & CANCELLATIONS**

- Simulator fee is \$40 per hour.
  - Example: two members sharing a bay = \$20 per person, per hour.
- Fees will be billed directly to the member's account.
- Members who don't show for their scheduled time, will be billed a \$40 no-show fee.
- Cancellations made less than 12-hours in advance will incur a \$20 cancellation fee.

### **USE OF EQUIPMENT**

- Only clean shoes or sneakers permitted (no metal spikes).
- Golf balls will be provided.
- Maximum of 4 players per simulator unless otherwise approved by the Golf Staff.
- Any damage caused by improper use will be charged to the responsible member.

#### **DRESS CODE**

- Members are expected to adhere to the Club's Dress Code Policy while using the simulators.
- · Proper golf attire is required at all times.

#### **PACE & CONDUCT**

- Simulator time is reserved in hourly increments; members are expected to manage pace of play accordingly.
- Proper golf etiquette and sportsmanship are expected at all times.
- Food and beverage service is permitted from the Clubhouse but must remain within the designated simulator space.
- Children under the age of 16 must be accompanied by an adult member.
- The simulator area will be monitored with a security camera.

#### **INSTRUCTION & CLUB FITTINGS**

 Lessons and club fittings are available upon request.