



**Modern solutions
for the entire club**

Member Booking FAQ



BLUE BELL
Country Club



We're excited to announce Blue Bell Country Club is utilizing a new booking system! We've partnered with Whoosh, a leading tee-time platform in the golf industry. Their software will enhance your member experience and increase the efficiency of our staff.

Easy to use

Quickly access your existing requests and bookings.

Easy to view other club departments via the navigation bar.

Book in a few clicks

Quickly make a booking by selecting the facility and date, and easily text or email playing partners directly from the app.

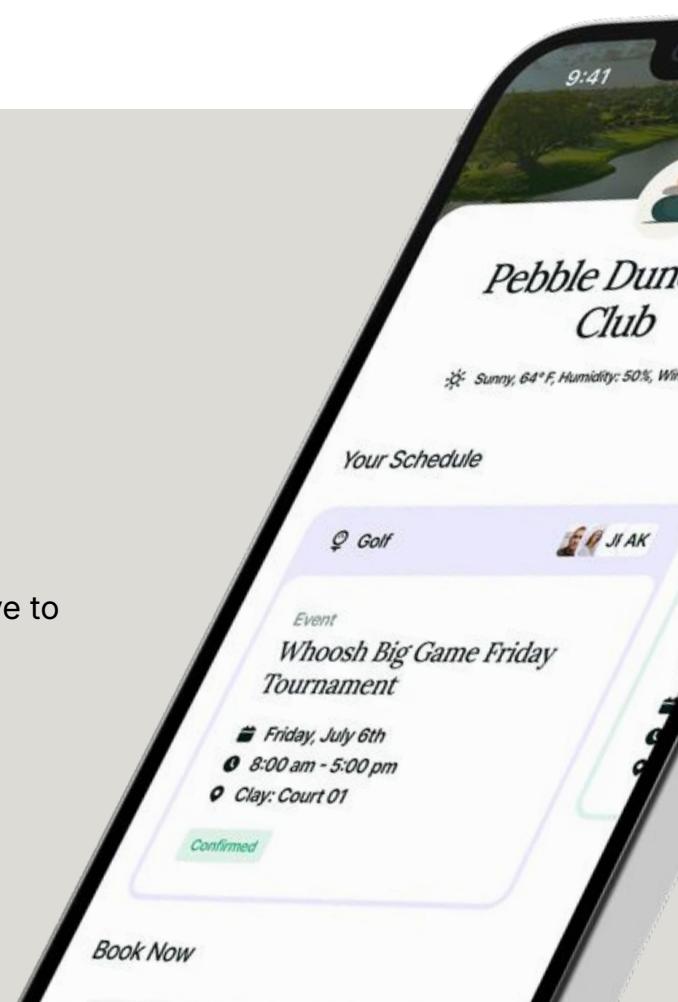
Smart partner recall

Whoosh will remember your playing partners and suggest them for future bookings.

Stay in the know

View the weather forecast directly in the app before booking.

Enable notifications.



Getting Started

Mobile Booking App

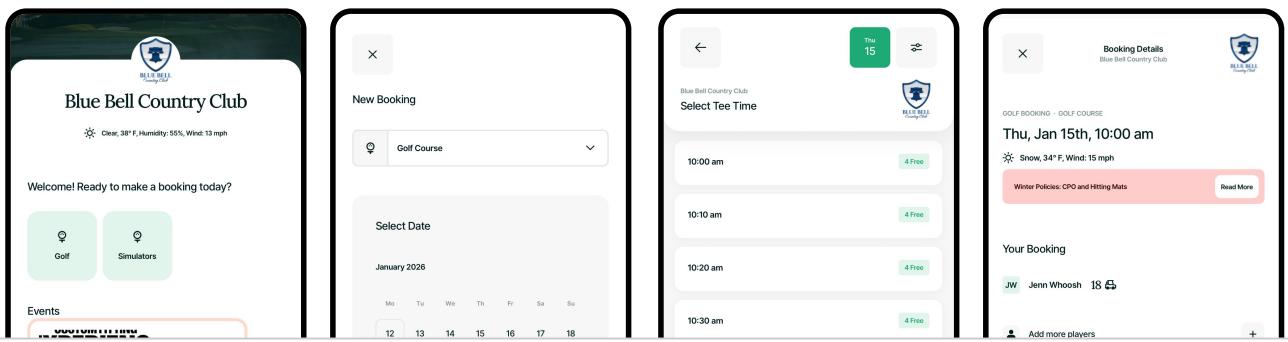
Use your mobile phone to scan the code above to download the Whoosh booking app.

Desktop Booking

Easily book from the internet on your desktop computer but navigating to app.whoosh.io.

Booking Tee Times

How do I make a booking?



Select "Book Now" on the Homepage or select "Book" on the Navigation Bar.
Note: If you do not have an existing reservation you will see a "Book Today" section.

Click on "Golf" and choose your preferred day on the calendar.
Note: Restrictions, blocks, and events will populate within the tee sheet.

For golf bookings, there are two icons under your name that denote your mode of transportation and the number of holes you plan to play. You can change them by clicking the 3 dots next to your name and clicking edit.

You can then add other members and guests by clicking on an "Available Spot". Edit player information, such as guest round type, by clicking the 3 dots next to the player's name.

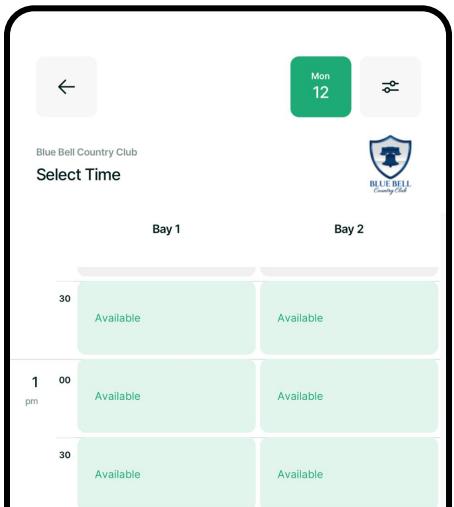
Note: This is where you can update the guest host.

Click the "Add Note" to leave a note for the staff.

Click "Complete Booking". This booking will populate under "Your Schedule" on the Homepage.



Booking Simulators



How do I make a reservation?

Select "Simulator" on the Navigation Bar and choose your preferred day on the calendar
Note: Restrictions, blocks, and events will populate within the reservation sheet.

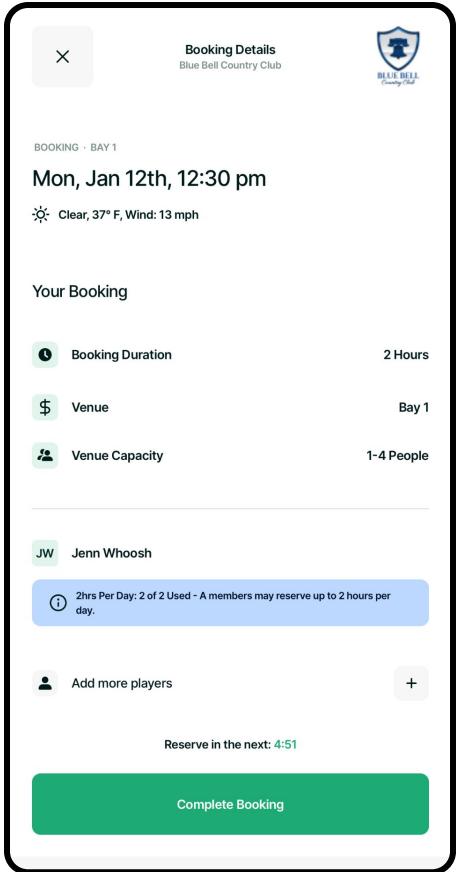
Choose your start and end time under the "Duration" section.

Add other players by clicking on an "Available Spot".

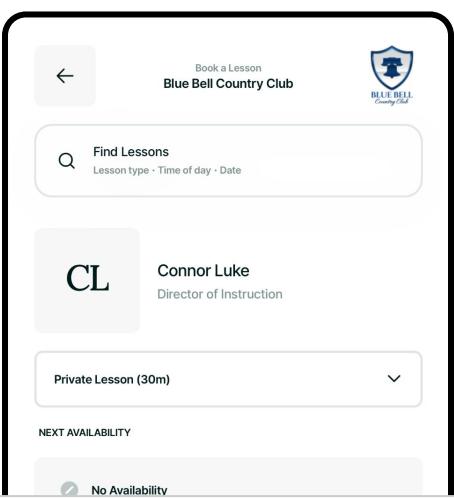
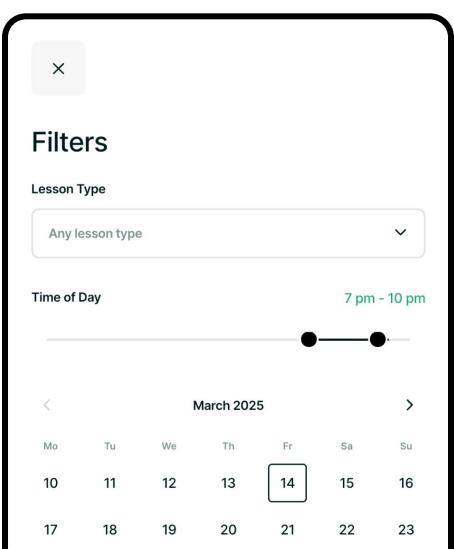
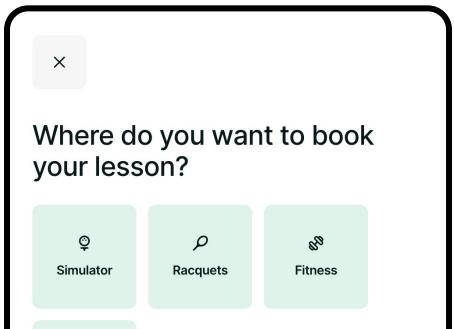
Edit player information by clicking the 3 dots next to the player's name.

Click the "Add Note" to leave a note for the staff (such as demo clubs, etc.)

Click "Complete Booking". This booking will populate under "Your Schedule" on the Homepage.



Booking Lessons



How do I sign up?

Select "Lessons" on the Navigation Bar.

Choose your preferred facility.

Use "Find Lessons" to view available instructors that match your preferences.

Availability will populate based on your preferred criteria, or you can simply view everyone's availability.

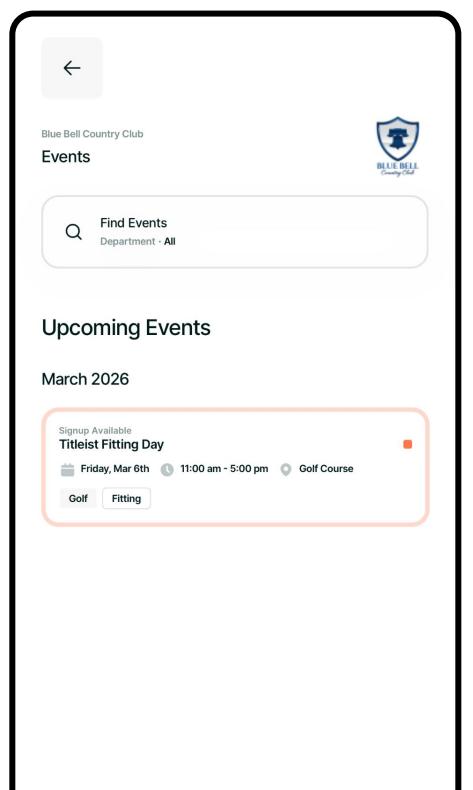
If you'd prefer to select a single instructor, you can do so by clicking on their name or photo to review their bio, or view all their full availability calendar.

After making your date, time and instructor selection, you may add other players by clicking on an "Available Spot," or add a note for the staff.

Click "Complete Booking". This booking will populate under "Your Schedule" on the Homepage.



Booking Events & Clinics



How do I register for an event or clinic?

Select the "Featured Events" section on the Homepage or select "Events" on the Navigation Bar.

Note: You can filter by date or department.

Event information will populate at the top along with other events in that series. Pricing and attendees lists will appear at the bottom of the event page.

Add other members by clicking on an "Available Spot".

If applicable to your event:

- Fill out the event form with the requested information.
- Specify how charges are handled.

Click "Join Event". This registration will populate under "Your Schedule" on the Homepage.



How do I edit or cancel a booking?

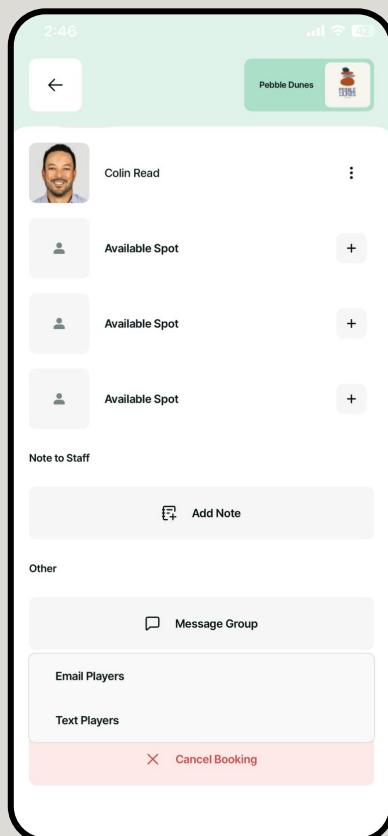
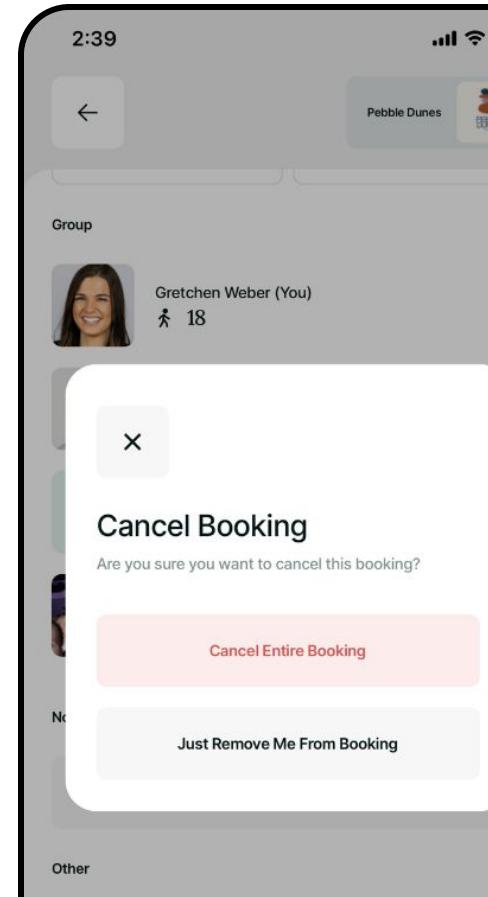
Under "Your Schedule", click the existing reservation you would like to edit or cancel.

Add players by clicking "Available Spot".

Edit or remove players using the 3 dots next to the player's name.

Adjust the date or time by selecting "Move Booking".

Cancel booking by selecting "Cancel Booking".



Message Group

You can now text or email members in your booking if they have a phone number and email associated with their Whoosh account.

- Click "Message Group".
- Then select "Email Players" or "Text Players".
- This will populate an email message in your default email app, or a text message in your default SMS texting app.